GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:2238
ANSWERED ON:07.08.2000
SHIFTING OF TELEPHONES
V. SAROJA

Will the Minister of COMMUNICATIONS be pleased to state:

(a) the details of time taken for shifting of telephones within same excahge and other exchanges in the city; and

(b) the steps taken or proposed to be taken by the Government to speed up the process?

Answer

MINISTER OF STATE FOR COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) Sir, norms have been fixed for shifting of telephones within same exchange area and other exchanges of the city as 7 days/ 15 days respectively. However, some cases are delayed due to being technically non-feasible.

(b) All out efforts are made to implement shifting of telephones within norms. However, to speed up the process the following steps are being taken:

i. Laying of under-ground cables and expansion of telephone exchanges in a planned way to make available requisite capacity, wherever needed.

ii. Computerization of records and commercial process to cut down the time.

iii. Regular monitoring of cases where shifting of telephones is delayed beyond normal period and taking corrective action.